



QUALITY POLICY STATEMENT

ACN: 164 680 086 | ABN: 91 164 680 086

Address: Robotic Systems
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The purpose of Robotic Systems is to make amazing hardware. This is because we believe the most important technological advancements will be hardware based. Our vision is to have a hand in some of the greatest hardware technology development of our time and become the partner of choice for end to end industrial technology development, manufacture & support.

A key platform in meeting this vision is to provide industry leading service and outcomes through the application of our ISO 9001:2015 accredited quality management system. To meet these objectives Robotic Systems will;

- RISK MANAGEMENT** Maintain and monitor a corporate risk register and their impacts on business, outcomes and stakeholders
- OPERATIONAL PROCESS** Identify, document, maintain and audit key business processes in design and manufacturing to ensure all work meets the agreed standard prior to delivery to our customers.
- TEAM AND RESOURCES** Ensure our team has the required qualifications, training, resources, environment and support required to complete their tasks and responsibilities.
- CUSTOMER FEEDBACK** Collect, review and action customer feedback for all completed projects
- CONTINUAL IMPROVEMENT** Commit a minimum of 12% of all team members time in a formalised continual improvement program on business systems and training.

Regards: Adam Amos
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Signed: *Adam Amos*
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Title: Company Director
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Date: 27 March 2023
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